



TELECOMMUNICATIONS OF THE FUTURE

**STANDARD FORM OF AGREEMENT  
SERVICE SCHEDULES**

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**SCHEDULE 1**

**SCHEDULE OF CHARGES**

**TELEPHONE SERVICES**

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**1. HOME TELEPHONE**

<b>Home Economy</b> 12 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>Line Rental \$25.00</b> Eligible for Discount international Voice service after joining
<b>Home Basic</b> 12 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>Line Rental \$30.00</b> Eligible for Discount international Voice service after joining
<b>Home 240</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$54.95 Per month</b> 50 free local call per month Free 240 minutes STD calls per month Eligible for Discount international Voice service after joining
<b>Home 600</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$81.95 Per month</b> 50 free local call per month Free 600 minutes STD calls per month Eligible for Discount international Voice service after joining
<b>Home 1000</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$124.95 Per month</b> 100 free local call per month Free 1000 minutes STD calls per month Eligible for Discount international Voice service after joining

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HOME ECONOMY CALL RATES	
Local Call (Untimed)	22 cents per call
Minimum Charge (for timed call)	25 cents
STD Rate	12 cents per minutes any time any where in Australia
Call to Mobile	35cents per minutes

HOME BASIC CALL RATES	
Local Call (Untimed)	20 cents per call
Minimum Charge (for timed call)	25 cents
STD Rate	10 cents per minutes any time any where in Australia
Call to Mobile	33 cents per minutes

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<b>HOME 240, 600 and 1000 CALL RATES</b>	
Local Call (Untimed)	18 cents per call
Minimum Charge (for timed call)	25 cents
STD Rate	9 cents per minutes any time any where in Australia
Call to Mobile	30 cents per minutes

## 2. BUSINESS TELEPHONE

<b>Business Basic</b> 12 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>Line Rental \$40.00</b> Eligible for Discount international Voice service after joining
<b>Business 240</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$64.95 Per month</b> 50 free local call per month Free 240 minutes STD calls per month Eligible for Discount international Voice service after joining
<b>Business 600</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$91.95 Per month</b> 50 free local call per month Free 600 minutes STD calls per month Eligible for Discount international Voice service after joining
<b>Business 1000</b> 24 months contract applies Customer must preselect TexcelTel as preferred long distance carrier	<b>\$139.95 Per month</b> 100 free local call per month Free 1000 minutes STD calls per month Eligible for Discount international Voice service after joining

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<b>BUSINESS BASIC CALL RATES</b>	
Local Call (Untimed)	20 cents per call
Minimum Charge (for timed call)	25 cents
STD Rate	10 cents per minutes any time any where in Australia
Call to Mobile	33 cents per minutes

<b>BUSINESS 240, 600 and 1000 CALL RATES</b>	
Local Call (Untimed)	18 cents per call
Minimum Charge (for timed call)	25 cents
STD Rate	9 cents per minutes any time any where in Australia
Call to Mobile	30 cents per minutes

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**3. ADDITIONAL FEATURES**

ADDITIONAL FEATURES	
CALL FEATURES	FEES incl GST
MESSAGE BANK	\$6.00 Per Month
CALLING DISPLAY NUMBER	\$6.00 Per Month
SILENCE NUMBER	\$3.50 Per Month
DUET PHONE OR FAX NUMBER	\$6.00 Per Month Per Number
CALL FORWARD	\$3.50 Per Month
CALL CONTROL	\$3.50 Per Month

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### 3. CONNECTION FEES

CONNECTION FEES (HOME AND BUSINESS PLANS)	
Service	Charges
Your existing phone socket is working from previous connection at your new premise. You need the service to be turn on and TexcelTel's Technician do not require to visit your premise	\$49.00 connection fee per service
Your existing phone socket is working from previous connection at your new premise. You need TexcelTel's Technician to visit your premise for assistant of additional cabling works from your first socket	\$99.00 for the first service, \$49.00 for subsequent services
New Telephone line connection	\$189.00 for the first service, \$99.00 for subsequence services

### 4. CANCELLATION FEES

**Termination fees** applied if you wish to cancel your telephone plan before its contract end date. Termination fees schedule are as follow

HOME PLANS TERMINATION FEES	
Home Economy	\$99.00
Home Basic	\$88.00
Home 240, 600, 1000	\$480.00

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<b>BUSINESS PLANS TERMINATION FEES</b>	
Business Basic	\$99.00
Business 240, 600, 1000	\$499.00

**OTHER FEES**

<b>OTHER FEES:</b> Including administrative fee, dishonour fee, direct debit rejection fee, late-payment fee, and reconnection fee.	
Administrative fee	A package change fee \$55.00 if the dollar value of the new package is less than the old one
Cheque Dishonour fee	\$25.00
Direct Debit Rejection Fee	\$10.00
Reconnection fee after non – payment of account	\$59.00
Late payment fee after courtesy notes has been sent	\$4.50

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**INTERNET SERVICES**

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**1. NET DIALUP**

<b>Net Dialup PSTN Unlimited</b> 6 months contract applies Single User Account	<b>\$19.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 1 Connection Method: PSTN
<b>Net Dialup ISDN Unlimited</b> 6 months contract applies Single User Account	<b>\$24.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 1 Connection Method: ISDN
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$49.00

**2. BUSINESS DIALUP**

<b>Business Dialup PSTN Unlimited</b> 6 months contract applies 5 User Accounts	<b>\$89.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 5 Connection Method: PSTN
<b>Business Dialup ISDN Unlimited</b> 6 months contract applies 5 User Accounts	<b>\$99.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 5 Connection Method: ISDN
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$245.00



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**3. ADSL**

<b>NET ADSL LITE 256</b> (6 months contract)	
Connection Type	ADSL 256/64 (256Kb/s down stream and 64Kb/s up stream)
Monthly Fee	\$29.99
Monthly Download Allowance	200 MB
Excess Usage Charge Per MB	15 cents
<b>SETUP FEE (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$199.00



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<b>NET ADSL LITE 512</b> (6 months contract)	
Connection Type	ADSL 512/128 (512Kb/s down stream and 128Kb/s up stream)
Monthly Fee	\$39.99
Monthly Download Allowance	400 MB
Excess Usage Charge Per MB	15 cents
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$199.00



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<b>NET ADSL PRO 256 ULT</b> (6 months contract)	
Connection Type	ADSL 256/64 (256Kb/s down stream and 64Kb/s up stream)
Monthly Fee	\$49.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$249.00



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<b>NET ADSL PRO 512 ULT</b> (6 months contract)	
Connection Type	ADSL 512/128 (512Kb/s down stream and 128Kb/s up stream)
Monthly Fee	\$64.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$249.00



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<b>NET ADSL PRO 1500 ULT</b> (6 months contract)	
Connection Type	ADSL 1500/256 (1500Kb/s down stream and 256Kb/s up stream)
Monthly Fee	\$99.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$249.00



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<b>NET ADSL PRO 1500-20</b> (6 months contract)	
Connection Type	ADSL 1500/256 (1500Kb/s down stream and 256Kb/s up stream)
Monthly Fee	\$119.99
Monthly Download Allowance	20 Gigabytes
Excess Usage Charge Per MB	10 cents
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$249.00

**STANDARD FORM OF AGREEMENT  
SERVICE SCHEDULES****SCHEDULE 2****PACKAGES PURCHASE****TELEPHONE AND INTERNET BUNDLE**

Customers are eligible for discounts on their internet service subscriptions when they are subscribed to any TexcelTel telephone plans

**1. NET DIALUP BUNDLE**

<b>Net Dialup PSTN BUNDLE</b> 6 months contract applies Single User Account	<b>\$10.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 1 Connection Method: PSTN
<b>Net Dialup ISDN BUNDLE</b> 6 months contract applies Single User Account	<b>\$14.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 1 Connection Method: ISDN
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$49.00

**2. BUSINESS DIALUP BUNDLE**

<b>Business Dialup PSTN BUNDLE</b> 6 months contract applies 5 User Accounts	<b>\$69.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 5 Connection Method: PSTN
<b>Business Dialup ISDN Unlimited</b> 6 months contract applies 5 User Accounts	<b>\$89.95 Per month</b> Dialup Access to Internet ANY WHERE in Australia Unlimited hours and Unlimited Download Included mail box: 5 Connection Method: ISDN
<b>EARLY TERMINATION FEE</b>	
Early Termination Fee	\$245.00



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**ADSL BUNDLE**

<b>NET ADSL LITE 256</b> (6 months contract)	
Connection Type	ADSL 256/64 (256Kb/s down stream and 64Kb/s up stream)
Monthly Fee	\$19.99
Monthly Download Allowance	200 MB
Excess Usage Charge Per MB	15 cents
<b>SETUP FEE (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
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Early Termination Fee	\$199.00





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Monthly Download Allowance	400 MB
Excess Usage Charge Per MB	15 cents
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Setup Fee with Pre-configured Modem	\$198.00
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<b>NET ADSL PRO 256 ULT</b> (6 months contract)	
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Monthly Fee	\$39.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
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<b>NET ADSL PRO 512 ULT</b> (6 months contract)	
Connection Type	ADSL 512/128 (512Kb/s down stream and 128Kb/s up stream)
Monthly Fee	\$49.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
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<b>NET ADSL PRO 1500 ULT</b> (6 months contract)	
Connection Type	ADSL 1500/256 (1500Kb/s down stream and 256Kb/s up stream)
Monthly Fee	\$69.99
Monthly Download Allowance	Unlimited
Excess Usage Charge Per MB	N/A
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
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<b>NET ADSL PRO 1500-20</b> (6 months contract)	
Connection Type	ADSL 1500/256 (1500Kb/s down stream and 256Kb/s up stream)
Monthly Fee	\$89.99
Monthly Download Allowance	20 Gigabytes
Excess Usage Charge Per MB	10 cents
<b>SETUP FEE OPTIONS (ONCE ONLY)</b>	
Setup Fee with Pre-configured Modem	\$198.00
Setup Fee With BYO Modem	\$98.00
Transfer Fee from other ISP	\$79.00
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Early Termination Fee	\$249.00



**STANDARD FORM OF AGREEMENT  
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**COMPUTER, TELEPHONE AND INTERNET BUNDLE**

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Customers are eligible for discounts on their internet service subscriptions and Telephone subscriptions when they are subscribed to any TexcelTel telephone plans, Internet plans and purchased a Computer package from TexcelTel

**Telephone Plan:**

\$10.00 telephone bill discount on any telephone plan for 12 months.

**Dialup Internet Plan:**

\$10.00 subscription fee per month for unlimited hours and unlimited download for all Net Dialup single user plan.

**ADSL Broadband:**

**Free ADSL installations and Modem worth \$198.00 for all ADLS internet Plan plus**

**\$10.99** subscription fee per month for ADSL LITE 256 Internet plan or

**\$19.99** subscription fee per month for ADSL LITE 512 Internet plan or

**\$29.99** subscription fee per month for ADSL PRO 256 ULT Internet plan or

**\$34.99** subscription fee per month for ADSL PRO 512 ULT Internet plan or

**\$49.99** subscription fee per month for ADSL PRO 1500 ULT Internet plan or

**\$69.99** subscription fee per month for ADSL PRO 1500-20 Internet plan.